Electronic Certificate Fulfillment Process

(**PLEASE NOTE:** These instructions are solely for use by in individuals and testing centers in regions where Electronic Certificate Fulfillment is available.)

INDIVIDUAL ("Test Candidate" Role)

For individual test candidates wishing to access and print their certificate from home or at the testing site, the process is easy, as follows

- 1. Login to your account at http://www.certiport.com
- 2. CLICK "My Transcript" in the sub-navigation menu, to view your Digital Transcript.
- 3. To the right-hand side of any certification you have earned, you will see three (3) hyperlink options available to you: "PDF," "XPS" and "Order Official Certificate."
 - a. "PDF" This option allows you to open and print a PDF version of your certificate
 - b. ("XPS" This option allows you to open and print a XPS version of your certificate
 - i. **NOTE:** If Adobe or XPS readers are not installed, you will be prompted to install these readers in order to enable viewing mode.



c. "Order Official Certificate" – Choosing this option allows you to order a personalized, professionally printed credential on fine stock paper via our e-commerce store.

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4. If you choose "PDF" or "XPS" you will be presented with the printable image of your certificate, watermarked with the text, "Online Copy."



5. To print the official certificate (without the "Online Copy" watermark) as "PDF" or "XPS," you must CLICK the "Print Official Certificate" button found at the bottom of that page. This will redisplay your certificate without the watermark.

6. Ensure your printer has the paper you desire in the printer tray and choose the "Print" icon to begin printing your Official Certificate (NOTE: Before final printing, choose "Print Preview" to ensure your document will print appropriately).



TESTING CENTER ("Organization Administrator" Role)

For Testing Center Organization Administrators wishing to access and print individual or multiple certificates at the testing site, the process is easy, as follows:

- 1. Login at http://www.certiport.com
- 2. CLICK the "Reports" tab, then CLICK "Print Certificates" in the sub-navigation menu, to choose the individual or multiple certificates you'd like to print.



- 3. Select the "Organization," "Program," and "Date Range" to Search for individual or multiple certificates you wish to print. Choose the "Search" button once you have selected parameters.
 - a. **NOTE:** Testing Centers may only search and print certificates from the previous thirty (30) days.

4. You may sort your search results by CLICKING any of the result headings (e.g., "Certification Name" or "Date").

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5. Choose the certificate(s) you wish to print by CLICKING the radio button associated with the certificate (or choose "Select All").

6. Select the "Print Certificates" button to generate a PDF file that will contain the selected certificates.

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30-Mar-09	Alex	Doe	Office Excel® 2007		
30-Mar-09	Alex	Doe	Windows Vista®		
Microsoft Office	Specialist				
30-Mar-09	Joe	Doe	Microsoft Office Excel 2003		
30-Mar-09	Joe	Doe	Microsoft Office Word 2003		
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7. Ensure your printer has the paper you desire in the printer tray and choose the "Print" icon to begin printing your Official Certificate(s) (NOTE: Before final printing, choose "Print Preview" to ensure your document(s) will print appropriately).



Done